



Job Description

Designation	Quality Manager	Department	Quality
Location	Polymers SRL, Romania	Reporting to	Site Manager

Job Objective

The Quality Manager supports the Site Manager in ensuring process and system compliance to the Quality Management System (QMS), working with operational team in performing root cause analysis on all non-conformance and complaints from customer and/or suppliers.

Summary of Responsibilities

Job Responsibilities

- Responsible for the quality function. Daily management and mentoring of internal development of the team. Accountable for the Cost of Quality Report.
- Developing and maintaining strong relationships with our key customers through positive engagement/responding to technical reviews, site visits and site audits
- Respond and take ownership of customer complaints, internal and supplier non-conformances, ensuring Customer Service responsibilities are executed throughout
- Perform detailed root cause and corrective action investigations using investigatory tools such as DOE, Variation Studies, 8D, 5 Why etc
- Accountable for contract review audits and execution of customer requirements thereon such as First Article Inspection, Quality Control plan
- Ownership of Quality Management System and associated compliance requirements
- Ensure that the suppliers meet the set material standards, prepare reports on their performance and suggest required improvements in liaison with purchasing team
- Lead and support in continuous improvement activities
- Travel to UK office's maybe required sporadically to offer support as required

Experience, Qualifications & Competencies

- Graduate level with experience of modern manufacturing tools (Mechanical/Industrial engineering degree preferred)
- Polymer industry background also advantageous
- Strong experience of managing a quality team is a must
- Extensive experience in Quality Engineering and Root Cause analysis is a must and evidence must be provided
- Able to read drawings and review technical procedures
- Experience performing internal or supplier audits
- Demonstrable analytical skills
- Understanding of Health/Safety and environmental regulations would be desirable.



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Key Competencies

- Able to work as part of team to give and take direction
- Customer service orientation
- Attention to detail
- Able to work in quick paced environment
- Strong communication skills – both verbally and written
- Data collection, management and analysis
- Strong people management skills
- Problem analysis and problem solving
- Organised and able to plan activities without supervision